

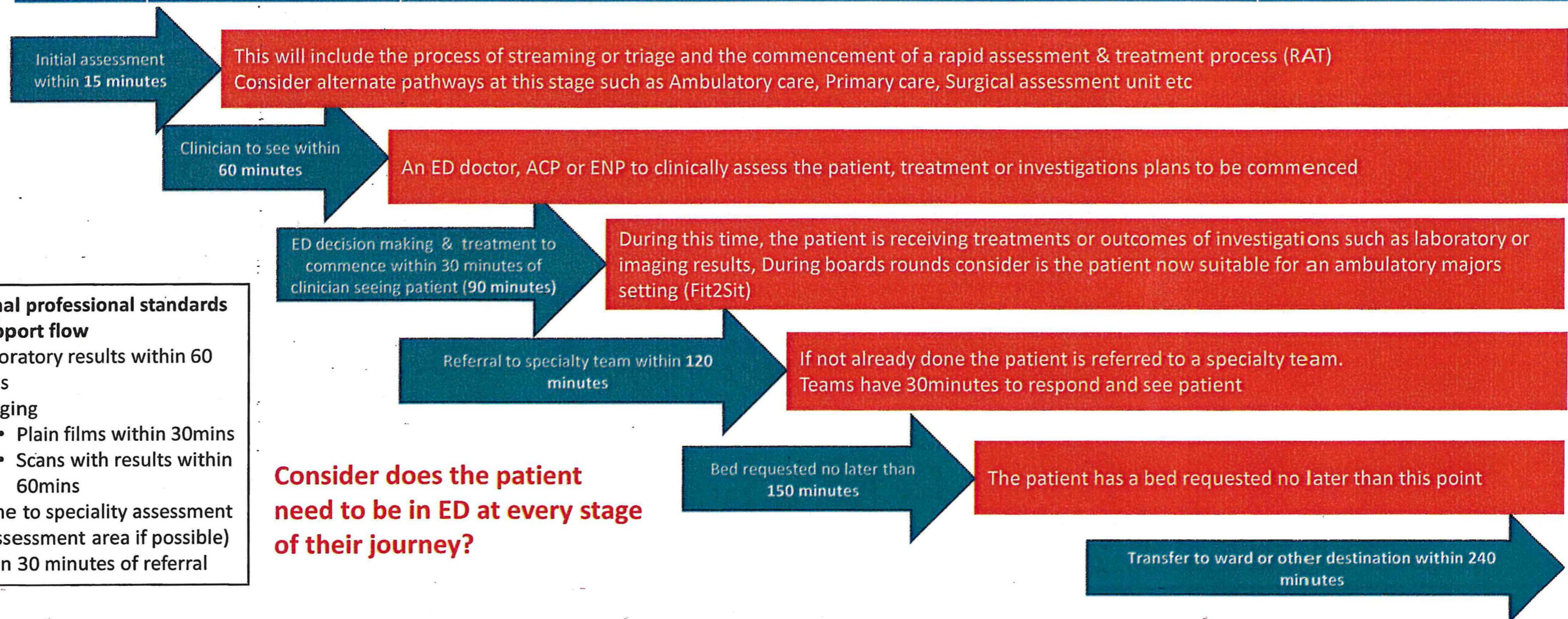
Emergency Department Patient Flow Chart



The Shrewsbury and Telford Hospital
NHS Trust

Please note these are **maximum timescales**, all parts of the process can be achieved earlier in the patient's journey

0-30 mins	31-60 mins	61-90 mins	91-120 mins	121-150mins	151-180mins	181-210mins	211-240mins
Patient arrival and registration	Assessment phase	Decision making and investigation phase Referral to specialty team as required				Outcome Phase	



Consider does the patient need to be in ED at every stage of their journey?

- Internal professional standards to support flow**
- Laboratory results within 60 mins
 - Imaging
 - Plain films within 30mins
 - Scans with results within 60mins
 - Time to speciality assessment (in assessment area if possible) within 30 minutes of referral